

# Confidential

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**D365 CE & Power Platform**

**Solution Architect**

Driving Enterprise Outcomes  
Across the Full Microsoft Stack

**25+**  
Years  
Experience

**B.S.**  
Business  
Information  
Systems

# The D365 CE Architecture Journey

Deep Platform Expertise & Enterprise Delivery



**Classic  
Dynamics  
CRM**



**D365 CE Cloud**



**Power Platform**



**Copilot & AI  
Builder**

- ✓ **10+ Years Dynamics CRM / D365 CE Architecture**
- ✓ **20+ Enterprise Implementations Delivered**
- ✓ **Power Platform CoE Frameworks Implemented**
- ✓ **Microsoft Copilot & AI Builder Adoption Leader**

# High-Impact Enterprise Experience

Proven Delivery Across Regulated & Complex Environments



## **Current: Program Management Senior Lead**

(Global Financial Institution – Citigroup)

Led multi-program enterprise portfolios in a regulated global environment



## **Enterprise Impact:**

- ✓ Aligned program portfolios with enterprise strategic priorities
- ✓ Managed cross-program risks and complex governance frameworks
- ✓ Delivered executive reporting to senior leadership
- ✓ Drove Agile adoption and value stream optimization



## **Past Success:**

- ✓ Architected D365 CE solutions for 20+ enterprise clients at congruentX
- ✓ Delivered multiple D365 cloud migrations and tenant-to-tenant transitions
- ✓ Designed automated case management platforms with SLAs, KPIs & analytics
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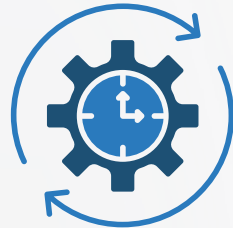
# Technical Mastery

Full-Stack Microsoft Ecosystem Expertise



## Core Stack

- Dynamics 365 CE (v8.x, v9.x, 2016-2026)
- Power Platform (Apps, Automate, Pages)
- Microsoft Azure (Service Bus, Logic Apps)
  
- Azure DevOps & ALM



## Integration & Tools

- Microsoft Copilot & AI Builder
- ClickDimensions
- MSCRM Addons / Scribe
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- Twilio / ServiceNow / Salesforce



## Architecture Strength

- Enterprise Solution Architecture
- Agile Delivery & Governance
  
- Executive Stakeholder Engagement
  
- Cross-Functional Program Leadership

# Strategic Value Proposition

Architecture Leadership for Modern Microsoft Environments



## Business–Technology Alignment



Bridges executive strategy and technical delivery across enterprise programs



## Enterprise-Scale Delivery



20+ D365 CE implementations with Power Platform and Azure integration layers



## Global Communication



Bilingual English/Portuguese executive — effective with C-suite and offshore teams



## AI & Copilot Readiness



Hands-on with Microsoft Copilot, AI Builder, and CoE frameworks at enterprise scale